

Questionnaire to gather feedback from Nicole Martin

| Question | Yes/No | Comments |
|--|--------|--|
| 1 Are you pleased with the final product? | Yes | <i>The completed pages look good and I look forward to the security being added later</i> |
| 2 What are the strengths of the database, does it meet the success criteria? | | <i>It is easy to navigate from the front page, any form used can be seen and can be closed when finished</i> |
| 3 What areas of the database need more development? | | <i>If I don't know the name of a topic it is not easy to use, especially if I ask somebody else to do this so the search facilities could be made better</i> |
| 4 Have you been happy with the level of consultation throughout the development of the database? | Yes | I have been very pleased with the level of communication between myself and the student throughout the development of the database |
| 5 Was the product completed on time? | No | <i>Yes, as much as I had expected. WE realised early on that getting a user guide ready was not going to be possible.</i> |
| 6 Have the specific performance criteria been met? | | |
| A data entry form that allows Nicole to add a new student | Yes | <i>The add/edit student form works well, but I don't understand why the studentID is there</i> |
| A data entry form that allows Nicole to search for an existing DVD | Yes | <i>The DVD data entry form works, but it would be easier if the search gave me more clues about titles</i> |
| An easy way to search for students (eg by typing in their names) in order to find DVDs they currently have on loan | Yes | <i>The student search works well and works if a couple of letters of the surname are typed in</i> |
| The ability to print a list of overdue DVDs showing names and phone numbers of the borrower | Yes | <i>It is easy to print a list of overdue DVDs</i> |

| | | | |
|---|--|-----|--|
| | A list of all the DVDs in the collection in order of title with details of the topic | Yes | <i>IT is possible to produce a list of all DVDs in order of title with details of the topic</i> |
| | An option to enter a topic in order to find a list of suitable DVDs | Yes | <i>The information required such as lists of DVDs is easy to read and print</i> |
| | The product must have a user-friendly interface so Nicole can maintain the data and print reports by clicking a button | Yes | <i>It is easy to navigate from the front page, any form used can be seen and can be closed when finished</i> |
| | On screen help tips plus an electronic manual providing simple instructions to maintain the database would be an advantage | No | |
| 7 | Would you use my services again in the future? | Yes | |